

Please call to schedule an appointment for CPS Utilities Assistance and/or Vision Enrollment
(210) 731-8118 ext. 202

Walk-ins welcomed for all other services

1701 W. Woodlawn
San Antonio, TX 78201

Monday-Thursday
8 am to 12 pm
&
1:30 pm to 5 pm

Friday
8 am to 12 pm

Bus Route: 90 & 520

Fax: (210) 731-8168

Email: help@hrpch.org

Website: www.hrpch.org



Services We Provide

- ❖ CPS Utilities Assistance
- ❖ Emergency Diaper Assistance
- ❖ Emergency Food Assistance
- ❖ Federal Benefits Referrals
- ❖ Job Placement Referrals
- ❖ Vision Enrollment

CPS UTILITIES ASSISTANCE

We offer assistance with CPS utilities once every 6 months for qualifying customers to prevent disconnection from services. If utilities have been disconnected, then reconnection fees and deposits must be paid before assistance can be provided *Appointment Required

Eligibility – Must provide eligibility of 125% or below Federal Poverty Level & meet one of the following:

- ❖ Seniors 60 years of age or older
- ❖ Documented disabled
- ❖ Families with children 16 years of age or younger
- ❖ Registered Critical Care Customers with CPS

Documentation:

- ❖ Copy of applicant's CPS bill (Applicant **MUST** live in the household)
- ❖ Current Valid State Driver's License or ID Cards for all household members 18 years of age or older
- ❖ Social Security Cards for ALL household members
- ❖ Birth certificate for children in the household 3 years of age or younger
- ❖ Proof of school enrollment for children in the household between the ages of 4 and 16
- ❖ Proof of ALL household income for the past 30 days
- ❖ CPS document for Critical Care Customers
- ❖ Proof of Disability (SSI, SS, or SSDI award letter, **MUST** include award amount & be dated for the current year, no attorney letters)
- ❖ Lease Agreement/Property Deed

EMERGENCY DIAPER ASSISTANCE

Assistance with diapers once every 6 months
*Walk-ins welcomed

Eligibility – Must meet 200% or below Federal Poverty Level

Documentation:

- ❖ Applicant's/Guardian's State Driver's License or ID Card
- ❖ Proof of Income
- ❖ Proof of Guardianship for child (WIC, Medicaid, Birth Certificate, Food Stamp Award Letter)

EMERGENCY FOOD ASSISTANCE

Assistance is provided once every 6 months
*Walk-ins welcomed

Eligibility – Must meet 200% or below Federal Poverty Level

Documentation

- ❖ Must not be an existing client for food assistance at one of HRPC's sponsored Food Pantries: El Buen Samaritano UMC, El Divino UMC, & Pollard Memorial UMC.
- ❖ Must provide State Driver's License or ID Card
- ❖ Social Security Card
- ❖ Proof of income
- ❖ Lone Star Card or Food Stamp Award Letter

FEDERAL BENEFITS REFERRALS

SNAP, TANF, Medicaid, CHIP, WIC, and HOPE referrals *Walk-ins welcomed

- ❖ Must provide State Driver's License or ID Card
- ❖ Social Security Card

JOB PLACEMENT REFERRALS

Referrals to outside agents for job placement, training & readiness *Walk-ins welcomed

- ❖ Must provide State Driver's License or ID Card
- ❖ Social Security Card
- ❖ Proof of income

VISION ENROLLMENT

Enrollment for Free Eye Exams & Eye Glasses
*Appointment Required

Eligibility – Meet income eligibility of 150% poverty level

- ❖ Must provide State Driver's License or ID Card
- ❖ Social Security Card
- ❖ Proof of all household income for the past 2 months
- ❖ Food Stamp Award Letter
- ❖ Parole/Release Letter, if applicable
- ❖ If homeless, please provide a statement of resources for food, shelter, & transportation on official letterhead
- ❖ Insurance Card (Superior or Star Plus not accepted)
- ❖ Copy of current mailing address in print form (if applicant's Driver's License or ID Card does not match current address)
- ❖ Copy of eye prescription, if less than 1 year old